



2014-2015 Parent questionnaire highlights for the Website

We had an overwhelming response from parents in the questionnaires that we sent out at the beginning of the academic year (32 sent out; 28 replies) and February 2015 (44 sent out; 42 replies).

Here are some of the highlights:

- 100% of respondents agree that they were given enough information about the preschool, were made to feel welcome, and that the preschool settled their child in a way that was successful for him/her.
- 98% of respondents felt they knew what their child was learning at preschool and that Jack and Jill's meets their child's needs.
- 100% of respondents felt that if they had a complaint, then that would know who to approach, and that any complaint would be acted upon and dealt with fairly.

Some of the comments that we received were:

- "She really enjoys her time with you, and you helped us with any concerns/queries that we had."
- "It was lovely to be able to stay for [child's] first session and for his Gran to be welcomed to stay for the second. This really helped."
- "It's good that the keyperson to child ratio is kept low, and that the keyperson makes a conscious effort to welcome and settle each child."
- "I'm very happy with how [child] has already developed so far. Thank you to everybody."
- "Thank you for everything you are all doing and all the hard work you do."
- "The staff know and look after the children so well, and it's great to see the progress they make."
- "Love how organised your small space is and love your themed days."
- "I think that you all do a fantastic job. [Child] feels very well supported at preschool and enjoys his time there."